



## JOB POSTING

Winchester Electronics, established in 1941, is a leader in the design, development, and deployment of interconnect technology...globally. Winchester designs and manufactures an extensive range of interconnect products, including PCB, RF, and Power connectors as well as value-added cable and electromechanical assemblies, with modern, electronically linked design, manufacturing, and distribution facilities located worldwide.

Winchester Electronics has an immediate opening for a **Help Desk Technician** located at our Corporate Headquarters in Wallingford, CT. This position reports directly to the IT Manager.

The Help Desk Technician is primarily responsible for providing initial technical support in a windows based environment. Job responsibilities include but are not limited to:

- Provide support to identify, investigate and resolve technical problems.
- Support applications, printers, storage and networking infrastructure.
- Monitor internal help desk system for the delegation, assignment and/or completion of tickets.

### **Position Requirements:**

1 year of recent IT Help Desk related work experience.

1+ years of troubleshooting Microsoft Office and Exchange.

Familiarity with Windows Networking, virtual servers and VOIP.

1 year of experience troubleshooting/setting up hardware, PCs, laptops and a variety of mobile devices.

Demonstrated ability to handle multiple projects and assignments.

Demonstrated ability to manage work schedules, project and task priorities.

Strong problem-solving skills and attention to detail.

Desire to interact with end users or clients on the phone or in person in a courteous, professional manner.

IT certifications (A+, MCP, Network+, esc.) a plus!!

Local Candidate Desired, no relocation provided.

Interested candidates should send their cover letter, resume, and salary requirements to [hireing\\_staff@winchesterelectronics.com](mailto:hireing_staff@winchesterelectronics.com).

Winchester Electronics is an Equal Opportunity Employer. M/F/V/D encouraged to apply.